TOWSON UNIVERSITY | Office of Technology Services

CIO

Deputy CIO

Enterprise Applications & Analytics

- Dashboards and Analytics
- Data Governance and Analysis
- Student Systems
- Databases
- Business Applications and Integrations
- Business Solutions
- Paperless Workflow Automation
- HR/Financials/ Payroll/PACs

Digital Experience Technology

- Website Development
- CRM
- Digital Accessibility

Academic Technology & Customer Service

- Student Support: Student Computing Services, Tech Desk, Labs and Multimedia Equipment
- AV and Digital Media Engineering Projects
- ResNet
- Classroom & Computer Lab Technologies
- Blackboard
- Academic Technology Planning & Engagement
- Client Services: Faculty/Staff Help Center and Field Support Services

Enterprise & Infrastructure Services

- Datacenter and Asset Management
- Infrastructure and Planning
- Networking and Telecommunications
- Identity and Access Management
- Solutions and Platform Engineering
- Systems Architecture
- Telecom
- Operations Center

Office of Information Security

- Cybersecurity Risk Analysis
- Cybersecurity Engineering
- Information Security Solutions
- Digital Privacy coordination and oversight

Planning & Project Management Office

- IT Project Management
- Solutions Analysis
- Change Management
- Project Communications

Org Strategic Planning and Guidance, and Senior Campus Leadership Engagement

- Financial, Business and Administrative Operations