Campus Recreation

Outdoor Adventures

Belay Attendant Job Description



Position Overview:

Belay Attendants are the primary point-of-contact for participants at the Climbing Wall. Belay Attendants first role is to provide belays for participants and maintain a space where all risks are managed appropriately. Belay Attendants are also responsible for the education and community-building of the participants at the Outdoor Adventure Center. Successful Belay Attendants have developed a strong sense of climbing at the OAC, select appropriate routes for climbers, and make all participants feel included and welcome to the OAC.

Position Duties and Responsibilities:

- Provide belays to Climbing wall participants and facilitate each participant's climbing experience
- Educate new participants in Climbing Wall policies, belay commands, and indoor rock climbing techniques and skills
- Assist in the facilitation of Climbing Wall events and programs
 - o Events and programs may require interaction with participants who are minors
- Monitor Climbing Wall floor for hazardous behaviors, actions, and practices
- Performs daily, visual inspections of equipment
- Provide exceptional customer service to OAC participants
- Follow, model, and enforce all Climbing Wall and OAC policies and procedures
- Promote programs and service of the Climbing Wall and Outdoor Adventures as a whole
- Uphold the mission and values of the Department of Campus Recreation
- Establish and maintain clear and open communication with staff and supervisors
 - Show respect to all co-workers/supervisors
 - o Be up-front and honest with all concerns
 - o Accept and use constructive criticism as a learning tool
- Perform other non-routine tasks as assigned by supervisors

Qualifications:

- Attend OAC staff trainings and monthly staff meetings
- Must pass a Top-Rope Belay Skills Check prior to first day of work
- Have weeknight/weekend availability and ability to work a minimum of two (2) shifts per week
- Must be certified in American Red Cross CPR for the Professional Rescuer and Healthcare Provider/AED and First Aid within 30 days of employment
- Applicants are subject to a background check, and employment is contingent upon the institution's verification of the completion of the background check

Supervisor: Grace Andrews, Coordinator – Outdoor Adventure Center

Contact Person: TiErra Johnson, Coordinator- Student Personnel

Email: CRSemployment@towson.edu

How to Apply: TBA

Application Deadline: TBA