

Duo Multi-Factor Authentication (MFA) in the classroom

Starting July 22: **new students** will use Duo and students with compromised accounts will be auto enrolled. **Returning students** can opt into Duo until Feb. 2025. **All students** not using Duo will be auto-enrolled starting Feb. 2025. Learn more, get resources and see how students can opt-in at towson.edu/duoproject.

If your students use applications in class that require logging in with a NetID (like Blackboard), they'll need to use a mobile device or pre-printed tokens/passcodes to access those systems. There are instances where devices aren't allowed in the classroom (like medical facilities, etc.) so ask students to [print codes in advance](#) and bring them to class.

Questions? Contact the OTS Tech Support Desk at 410-704-5151.

Suggested copy and paste/For use in syllabi

If you are concerned about students accessing mobile devices during class, consider setting expectations by including this (or similar) language in your syllabi. How you position device use is entirely up to you but here are some suggestions:

Duo MFA in class/Once enrolled

- ***Be prepared to log into Duo MFA to access class activities (i.e., exams, quizzes) and apps like your Microsoft account, or potentially risk losing points.***
- ***Set a backup plan at towson.edu/netid in case your primary device is unavailable. Failure to have your MFA device or a backup (lost, was stolen, dead battery, etc.) or printed codes is not an excused absence or a valid reason for make-up work.***
- ***Limit use of devices in class: use your mobile device to authenticate/login, then put it away during class.***